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ACH – Automated Clearing House

APR - Annual Percentage Rate

APY - Annual Percentage Yield

ARM - Adjustable Rate Mortgage

ATM - Automated Teller Machine

BOD – Board of Directors

BPMI – Borrower-Paid Private Mortgage Insurance

CAA - Community Action Agencies

CAN-SPAM – Controlling the Assault of Non-Solicited Pornography and Marketing Act

CDC – Community Development Corporation

CFR – Code of Federal Regulations

CIDR – Compliance Information and Disclosure Request

CLA – Consumer Leasing Act

CMP – Civil Money Penalty

CMS – Compliance Management System

COPPA – Children's Online Privacy Protection Act

CRA - Community Reinvestment Act

DSC – Division of Supervision and Consumer Protection

DOJ – Department of Justice

E-SIGN – Electronic Signatures in Global and National Commerce Act

EBT - Electronic Benefits Transfer

EC – Economic Community

ECOA – Equal Credit Opportunities Act

EDA – Economic Development Administration

EDC – Economic Development Corporation

EFTA - Electronic Funds Transfer Act

EFA - Expedited Funds Availability

EIC - Examiner-In-Charge

EZ – Empowerment Zone

FC – Finance Charge

FCC – Federal Communications Commission

FCRA – Fair Credit Reporting Act

FDCPA - Fair Debt Collection Practices Act

FDI Act – Federal Deposit Insurance Act

FDIC – Federal Deposit Insurance Corporation

FEMA – Federal Emergency Management Act

FFIEC - Federal Financial Institution Examination Council

FHA – Federal Housing Administration

FHAct – Fair Housing Act

FHLB - Federal Home Loan Bank

FHLMC – Federal Home Loan Mortgage Company

FIAP - Formal and Informal Actions Procedures

FNMA – Federal National Mortgage Association

FO - Field Office

FOIA - Freedom of Information Act

FRB – Federal Reserve Board

FS – Field Supervisor a/k/a FOS – Field Office Supervisor

FTC – Federal Trade Commission

GENESYS – General Examination System

GFE - Good Faith Estimate

GLBA – Gramm-Leach-Bliley Act

GNMA – Government National Mortgage Association

HMDA – Home Mortgage Disclosure Act

HOCA – Homeownership Counseling Act

HOEPA – Home Ownership Equity Protection Act

HOPA – Homeowners Protection Act

HUD – Department of Housing and Urban Development

IAP – Institution Affiliated Party

I. Compliance Examination Manual — Abbreviations

IBBEA – Interstate Banking and Branching Efficiency Act

IRA - Individual Retirement Account

IRS - Internal Revenue Service

LAR – Loan Application Register

LPMI – Lender-Paid Private Mortgage Insurance

LPO - Loan Production Office

LTD - Loan to Deposit Ratio

LTV - Loan to Value

MD - Metropolitan Division

MICR - Magnetic Ink Character Recognition

MMDA - Money Market Demand Account

MSA – Metropolitan Statistical Area

MSD – Material Supervisory Determination

NASD - National Association of Securities Dealers

NCUA - National Credit Union Administration

NDP - Non-Deposit Products

NFIP - National Flood Insurance Program

NGEP – Non-governmental Entity or Person

NOW - Negotiable Order of Withdrawal

OCC – Office of the Comptroller of the Currency

OMBE – Office of Minority Enterprise

OTS - Office of Thrift Supervision

PCCD - Preservation of Consumers' Claims and Defenses

PEP - Pre-Examination Planning

PMI – Private Mortgage Insurance

POS - Point of Sale

Q & As – Questions and Answers

RE – Review Examiner

RESPA – Real Estate Settlement Procedures

RFPA - Right to Financial Privacy Act

RO - Regional Office

RM - Risk Management

RO - Regional Office

ROE – Report of Examination

RPSM – Risk Profile Scope Memorandum

SARC – Supervision Appeals Review Committee

SBA - Small Business Association

SBCD - Small Business Development Center

SBIC – Small Business Investment Corporation

SCRA - Servicemembers Civil Relief Act

SEC – Securities Exchange Commission

SFHA - Special Flood Hazard Area

SOURCE – System of Uniform Reporting of Compliance and CRA Examinations

SPCP – Special Purpose Credit Program

SSBIC – Specialized Small Business Investment Corporation

STARS – Specialized Tracking and Reporting Systems

 $\label{eq:TCPA-Telephone} TCPA-Telephone\ Consumer\ Protection\ Act$

TILA - Truth in Lending Act

TISA - Truth in Savings Act

UBPR - Uniform Bank Performance Report

UDAP – Unfair or Deceptive Act or Practices

USC - United States Code

VA – Department of Veterans Affairs